
ADTRAN ProStart Installation Services



NetVanta 7000 Series

Due to the vast array of features in the NetVanta® 7000 Series and the unique installation demands of each customer, ADTRAN's ProStartSM offers four IPT installation packages to aid in the deployment of the NetVanta 7100, NetVanta 7060, and supporting IP Phones. These IPT installation packages are priced and structured in such a way to meet each company's unique installation requirements.

Silver Installation Package

This package is ideal for small businesses, typically with less than fifteen employees and has a very simple well-defined need for their users.

SMB Installation Package

This package is ideal for businesses with less than thirty employees and expands the Silver package by including voice mail to email notifications, Find me/Follow me functionality, a single VPN tunnel, and two autoattendants menus.

Gold Installation Package

This is the most commonly used package for businesses of all sizes. This package allows for Key System Emulation, multiple phone settings, and limited customization.

Platinum Installation Package

This package is ideal for businesses that have many departments, need special customization, requires Key System Emulation, has unique phone settings for most of their users, and multiple configurations.

Each package ranges in complexity depending on the specific features and functions needing to be deployed. For a complete breakdown of the specific features/functions that delineate each installation package, visit:
www.adtran.com/proservices





ADTRAN ProStart Installation Services

NetVanta 7000 Series

Why ProStart?

Excellence in IPT Installation and Support

Delivers unprecedented value, ensuring your IP Telephony solution is deployed on time and with excellence.

Pre-install Site Survey

A pre-install site survey will be performed to ensure the site is ready for the installation.

On-Site Installation

ProStart will rack, stack and test the all units, as well as, deploy phones and provide User Quick Reference Guides for each user.

Staging, Configuration and Testing

To ensure a smooth, efficient on-site deployment, ProStart Engineers will pre-stage and pre-configure the units for functionality and application testing prior to arriving on-site.

Installation Warranty

ProStart installations come with a 14-day warranty. During the warranty period ADTRAN® will make configuration adjustments remotely to fine-tune the network parameters.

Phone User Training

On the day of install, Phone User Training is provided to the clients' systems administrator.

Administrative Training

After deployment, ProStart will deliver Administrative training remotely via a webinar.

ADTRAN Delivers Full IPT Installation Needs

After installation, rely on ProServicesSM to deliver continued support for your network with our ProCareSM Maintenance and Move Add Change (MAC) Support plans.

For More Information

Contact ADTRAN's applications engineering department at 888.615-1176 or visit

www.adtran.com/prostart

ProStart Package Matrix

ProStart IPT Packages				
Feature/Functionality	Silver	SMB	Gold	Platinum
PBX Mode	●	●	●	●
Personal Mailbox per Phone User	●	●	●	●
Operator Groups	●	●	●	●
System Directory	●	●	●	●
Email Notification of Voicemail	N/A	●	●	●
Key System Mode	N/A	N/A	●	●
Sub-system Directories	N/A	N/A	1-3	4+
Ring Groups	N/A	N/A	1-3	4+
System Speed Dial	N/A	N/A	1-3	4+
Call Coverage	1	1	1	2+
Voicemail Class of Service	1	1	2	3+
User Class of Service	1	1	2	3+
User Phone Config. Templates	1	1	2-3	4+
General Voicemail Box	1	1	2-3	4+
Hands Free Paging	1	1	2-3	4+
Fax Line/Analog Stations	2	2	3	4+
Auto Attendant Menus	1	2	2-3	4+
System Mode/Scheduler	Optional	1	Optional	Optional
VPN Tunnels	Optional	1	Optional	Optional
Find Me/Follow Me	N/A	1	1-3	3+



ADTRAN, Inc.
 Attn: Enterprise Networks
 901 Explorer Boulevard
 Huntsville, AL 35806
 P.O. Box 140000
 Huntsville, AL 35814-4000

256 963-8000
 256 963-8699 fax

General Information
 800 9ADTRAN
 info@adtran.com
 www.adtran.com

Pre-Sales Technical Support
 888 423-8726
 application.engineer@adtran.com
 www.adtran.com/presales

Post-Sales Technical Support
 888 423-8726
 support@adtran.com
 www.adtran.com/support

Where to Buy
 888 423-8726
 channel.sales@adtran.com
 www.adtran.com/where2buy

ProServices
 888 874-2237
 Proservices@adtran.com
 www.adtran.com/proservices

Global Inquiries
 256 963-8000
 256 963-6300 fax
 international@adtran.com

EN1592C May Copyright © 2014 ADTRAN, Inc. All rights reserved. ADTRAN believes the information in this publication to be accurate as of publication date, and is not responsible for error. Specifications subject to change without notice. ADTRAN and NetVanta are registered trademarks of ADTRAN, Inc. and its affiliates in various countries. All other trademarks mentioned in this document are the property of their respective owners.

ADTRAN warranty duration and entitlements vary by product and geography. For specific warranty information, visit www.adtran.com/warranty

ADTRAN products may be subject to U.S. export controls and other trade restrictions. Any export, re-export, or transfer of the products contrary to law is prohibited. For more information regarding ADTRAN's export license, please visit www.adtran.com/exportlicense

ADTRAN ProStart Installation Services

NetVanta 7000 Series

ProStart Parts List

On-Site Installation		PN
Monday thru Friday on-site installation (8am-5pm)		
Silver IPT Installation Package		1100ALS10008LT
SMB IPT Installation Package		1100ALS10030LT
Gold IPT Installation Package		1100ALS10009LT
Platinum IPT Installation Package		1100ALS10010LT
After Hours On-Site Installation		PN
After hours on-site installation Monday thru Friday (excludes Sunday and Holidays)		
Silver IPT Installation Package		1100ALS11508LT
SMB IPT Installation Package		1100ALS11530LT
Gold IPT Installation Package		1100ALS11509LT
Platinum IPT Installation Package		1100ALS11510LT
Per User IPT Phone Installation		1100ALS11511LT
Sunday/Holiday On-Site Installation		PN
Sunday and holiday on-site installation		
Silver IPT Installation Package		1100ALS12008LT
SMB IPT Installation Package		1100ALS12030LT
Gold IPT Installation Package		1100ALS12009LT
Platinum IPT Installation Package		1100ALS12010LT
Per User IPT Phone Installation		1100ALS12011LT
Additional On-Site Installation Features: (Base Installation Package Required)		PN
T1/PRI test and turn-up support		
T1/PRI Test & turn-up support		1100ALS100013LT
SIP trunking (up to 10), SIP networking (per project), SABR or System Mode/Scheduler		
Advanced Voice Features		1100ALS100016LT
Beyond default routing and/or firewall or VPN installation		
Advanced Routing and Firewall		1100ALS100019LT