

ProCloud Unified Communications

ProCloud UC

Hosted PBX



Benefits

- All-in-one communications and collaboration platform
- Scalable UC solution that easily grows with the business
- Includes all standard phone features and advanced collaboration applications
- Low capital expense with no need for physical PBX

Overview

ProCloud UC Powered by BroadSoft is a cloud-based unified communications and collaboration suite that helps businesses stay connected and be more productive. With user-friendly applications delivered from the cloud, you can quickly access information and connect with others inside and outside of your organization, helping build your business and accelerate revenue.

ProCloud UC is part of ProCloud Subscription Services, a suite of cloud-based solutions. Through both mobile and desktop applications, ProCloud UC provides the collaboration tools necessary for today's on the go workforce.

ProCloud UC includes a number of customer site types that are tailored to a customer's specific environment. Whether it is leveraging an existing TDM phone system or customizing a package for a specific vertical, ProCloud UC delivers a powerful set of communication and collaboration features to any size organization.



Figure 1: ProCloud UC Communicator with Collaboration

ProCloud UC

Hosted PBX Customer Site

Hosted PBX is a hosted UC solution that delivers the business value of UC to small and medium businesses in a package that is affordable and easy to use and manage. It includes the Basic site package with all the business-class telephony features, plus Standard and Premium packages that leverage advanced UC mobile application and collaboration features.

Hosted PBX makes capabilities once reserved for large enterprises available to businesses of all sizes. Hosted PBX does not have site level calling limitations, making it the practical option for businesses with high call volumes such as call centers.

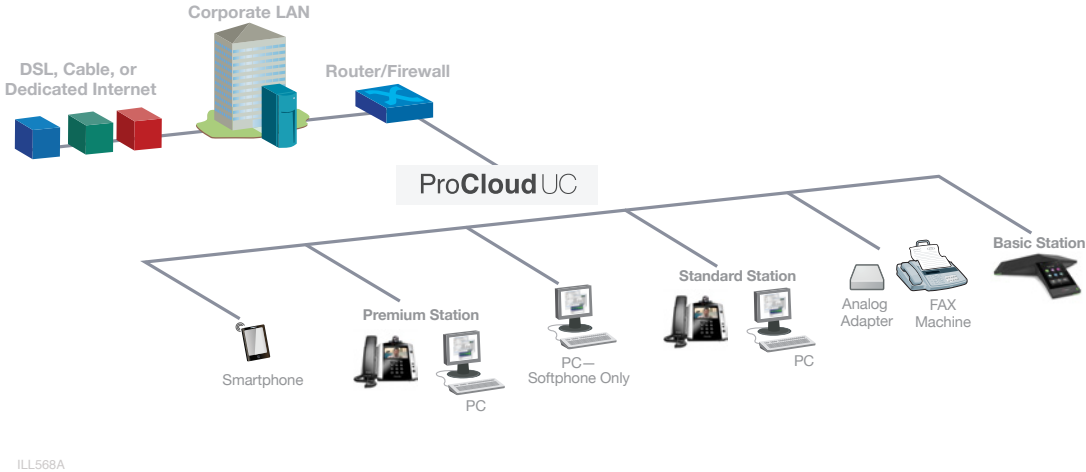


Figure 2: Hosted PBX

Hosted PBX			
Feature	CONNECT BASIC	COMMUNICATE STANDARD	COMMUNICATE PREMIUM
Price Per Month, Per User	\$23.95	\$28.95	\$35.95
Provisioning and Tier 1 Support	●	●	●
Standard Phone Features	●	●	●
Voice Mail	●	●	●
Fax Support	●	●	●
Video Support	●	●	●
User Web Portal	●	●	●
Mobility and Remote Support		●	●
Mobile App Bundle		●	●
Collaboration Suite		+\$8.95	●
Hub Add-On		+\$3.95	●

Product Specifications

Feature	CONNECT BASIC	COMMUNICATE STANDARD	COMMUNICATE PREMIUM	MESSAGING STATION	HOSTED POTS
App Bundle					
Communicator (Mobile)		•	•		
Communicator (Desktop)		•	•		
Communicator (Tablet)		•	•		
Connect (Mobile)		•	•		
Collaboration Bundle					
Collaboration Bundle		Upgrade Option	•		
Hub Add-On					
Communicator (Desktop) and Connect		Upgrade Option	•		
Business-Class Telephony Features					
Alternate Numbers with Distinctive Ring	•	•	•		
Analog Hotline	•	•	•		•
Anonymous Call Rejection	•	•	•		
Barge-In Exempt		•	•		
Business Continuity (CFNR)	•	•	•		•
Busy Lamp Monitoring		•	•		
Call Forwarding Always/Busy/No Answer/Selective	•	•	•		No Selective
Call History	•	•	•	•	•
Call Hold and Resume	•	•	•		
Call Logs with Click to Dial	•	•	•		•
Call Queue Agent	•	•	•		
Call Redial/Return	•	•	•		No Return
Call Transfer (Attended and Blind)	•	•	•		•
Call Waiting ID for up to Four Calls	•	•	•	•	•
Dialer for Chrome	•	•	•		
Directed Call Pickup	•	•	•		
Directed Call Pickup with Barge-In		•	•		
Do Not Disturb	•	•	•		
Enterprise Phone Directory	•	•	•		
Executive Assistant	•	•	•		
Extension Dialing, Variable Length	•	•	•	•	
Feature Access Codes	•	•	•	•	•
Hoteling (Host)			•		
Hoteling (Guest)		•	•		
Inbound Caller ID (Name and Number)	•	•	•	•	•
Inbound Fax to Email	•	•	•	•	
Mobility/Office Anywhere		•	•		
Multiple Line Appearance	•	•	•		
N-Way Calling (6)	•	•	•		
Outbound Caller ID Blocking	•	•	•		•
Personal Phone Directory	•	•	•		
Pre-alert Announcement		•	•		
Push-to-talk	•	•	•		
Remote Office	•	•	•		
Selective Call Acceptance/Rejection	•	•	•		
Sequential Ring	•	•	•		
Series Completion		•	•		•
Shared Call Appearance		•	•		
Simultaneous Ring	•	•	•		
Speed Dial 100	•	•	•		•
T.38 Fax Support	•	•	•	Inbound	•
Three-Way Calling	•	•	•		•
Unified Messaging	•	•	•	•	
User Web Portal	•	•	•	•	
Video (Point-to-Point)	•	•	•		
Voicemail (Including Visual)	•	•	•	•	



ADTRAN, Inc.
901 Explorer Boulevard
Huntsville, AL 35806
256 963 8000

General Information
800 9ADTRAN
www.adtran.com/contactus

**Canada Headquarters—
Toronto, Ontario**
+1 877 923 8726
+1 905 625 2515
sales.canada@adtran.com

Canada—Montreal, Quebec
+1 877 923 8726
+1 514 940 2888
sales.canada@adtran.com

Mexico and Central America
+1 256 963 3321
+1 52 55 5280 0265 Mexico
sales.cala@adtran.com

South America
+1 256 963 3185
sales.brazil@adtran.com
sales.latam@adtran.com

AD10603A February Copyright © 2018 ADTRAN, Inc. All rights reserved.
ADTRAN believes the information in this publication to be accurate as of publication date, and is not responsible for error. Specifications subject to change without notice. ADTRAN is a registered trademark of ADTRAN, Inc. and its affiliates in various countries. All other trademarks mentioned in this document are the property of their respective owners.

ADTRAN warranty duration and entitlements vary by product and geography.
For specific warranty information, visit www.adtran.com/warranty

ADTRAN products may be subject to U.S. export controls and other trade restrictions.
Any export, re-export, or transfer of the products contrary to law is prohibited.
For more information regarding exportation of ADTRAN items (e.g. commodities, technology, software), please visit www.adtran.com/exportlicense

ADTRAN
Certified
Supplier



TL9000
TL19.1270

ISO 9001
ISO 14001
TL 9000